

JAIZ TAKAFUL INSURANCE LIMITED

FINANCIAL CONDITION REPORT FOR NON-LIFE
BUSINESS AS AT 31ST DECEMBER 2023



Building a better
working world

EXECUTIVE SUMMARY

This report provides an overview of the Financial Condition of the Company. We also understand that this report will form part of the Company's submission to NAICOM. The report has been prepared in accordance with the General Insurance Business Actuarial Reports Guidance Notes (GN12v5.0) published by the Institute and Faculty of Actuaries.

The following are the key conclusions of the report.

- ▶ Overall, this report demonstrates that the Company remains adequately capitalized with a strong and conservative investment portfolio to support current and projected liabilities while maintaining compliance with regulatory requirements.
- ▶ As at 31st December 2022, the business had shareholder funds of N741.19 million or 74% of the statutory minimum capital of N1billion. However, due to the nature of the Takaful business, the statutory minimum capital is for the Operator and not for the General Participants funds. The minimum capital is held as a buffer to settle claims if there are no funds to pay the claims in General Participants funds Accounts. This will be done through Qard Hassan (Non - Interest Loan) to the Participants funds from the Operator's funds.
- ▶ We estimate the economic/risk-based capital required to support the business as at 31st December 2023 as N687 million, implying the shareholder funds coverage of economic capital is 108%. Typically, companies target a minimum coverage of between 120% - 150%, depending on the business size.
- ▶ We investigated the asset mix of the business, in relation to its liability profile and in relation to the regulatory policyholder asset mix rules and found the asset mix appears sufficient to meet the policyholder's liability as they fall due.
- ▶ With a return on equity consistently above risk free rate over the last 3 years, the business is adding positive value to shareholders.

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The Board of Directors,
Jaiz Takaful Insurance Limited.
39, Awolowo Road
Ikoyi
Lagos

June 2024

FINANCIAL CONDITION REPORT FOR NON-LIFE BUSINESS AS AT 31ST DECEMBER 2023.

Dear Sir,

Introduction, Purpose, and Limitations

1.1 We are pleased to present our Financial Condition Report (“FCR”) for Jaiz Takaful Insurance Limited (“the Company”) as at 31st December 2023.

Purpose:

- 1.2 This report sets out the outcome of our assessment of the criteria stipulated in the Guidance note (GN12v5.0), issued by the Institute and Faculty of Actuaries, to the extent relevant to Jaiz Takaful Insurance Limited for the year ended 31st December 2023.
- 1.3 This report is prepared solely for the purpose of providing an overview of the current financial condition of the Company. We understand that this report will form part of your submission to NAICOM. This report is not to be used for any other purpose other than that described above and should not be distributed to any other parties other than NAICOM.

Limitations:

- 1.4 Management is solely responsible for the contents and submission of the Financial Conditions Report.
- 1.5 Because our assessment does not constitute either an audit or a review made in accordance with International Standards on Auditing or International Standards on Review Engagements (or relevant national standards or practices), we do not express any assurance on the financial statements, the financial conditions or the ability of the entity to continue as a going concern for the foreseeable future.
- 1.6 Had we performed additional procedures, or had we performed an audit or review of the financial statements in accordance with International Standards on Auditing or International Standards on Review Engagements (or relevant national standards or practices), other matters might have come to our attention that would have been reported to you.
- 1.7 Our report has been prepared based on certain assumptions and is subject to certain limitations. These have been described in Appendix 1 - Reliance and Limitations.

2. Developments in the Business

2.1 We illustrate in the table below how Jaiz Takaful books have developed over the year 2022 to 2023.

(N'000)	2022	2023	YoY Movement
Gross Contribution Income	990,310	1,060,462	7%
Retakaful Expenses	(232,457)	(116,854)	-50%
Net Contribution Earned	757,853	943,608	25%
Fees & Commission Income	64,451	38,054	-41%
Net Underwriting Income	822,304	981,662	19%
**Expenses	(483,485)	(786,369)	63%
Investment Income	25,674	50,558	97%
Profit before Tax	364,493	245,851	-33%
Income Tax	0	0	0%
Profit after Tax	364,493	245,851	-33%

****Expenses includes Acquisition, Claims Incurred, Wakalah Fee and Other Expenses.**

There was a significant decrease in profit after tax by 37%, arising largely from the significant increase in expenses by 64%.

3. Business Overview

3.1 Contribution History

Direct Contribution has increased with a compounded annual growth rate of 5% from the year 2021 to 2023.

Line of Business	2021		2022		2023	
	₹' 000	%	₹' 000	%	₹' 000	%
Motor	264,782	34%	227,134	26%	461,570	33%
Accident	293,441	37%	232,983	27%	413,875	29%
Agriculture	24,626	3%	51,148	6%	21,303	2%
Marine	84,474	11%	109,487	13%	169,623	12%
Fire	100,918	13%	173,246	20%	285,775	20%
Engineering	18,312	2%	76,573	9%	60,714	4%
Total	786,553	100%	870,571	100%	1,412,860	100%
% Increase (YoY)			10.7%		62.3%	

Line of Business	2022	2023	YoY Movement
Motor	227,134	461,570	103.21%
Accident	232,983	413,875	77.64%
Agriculture	51,148	21,303	-58.35%
Marine	109,487	169,623	54.93%
Fire	173,246	285,775	64.95%
Engineering	76,573	60,714	-20.71%
Total	870,571	1,412,860	62.29%

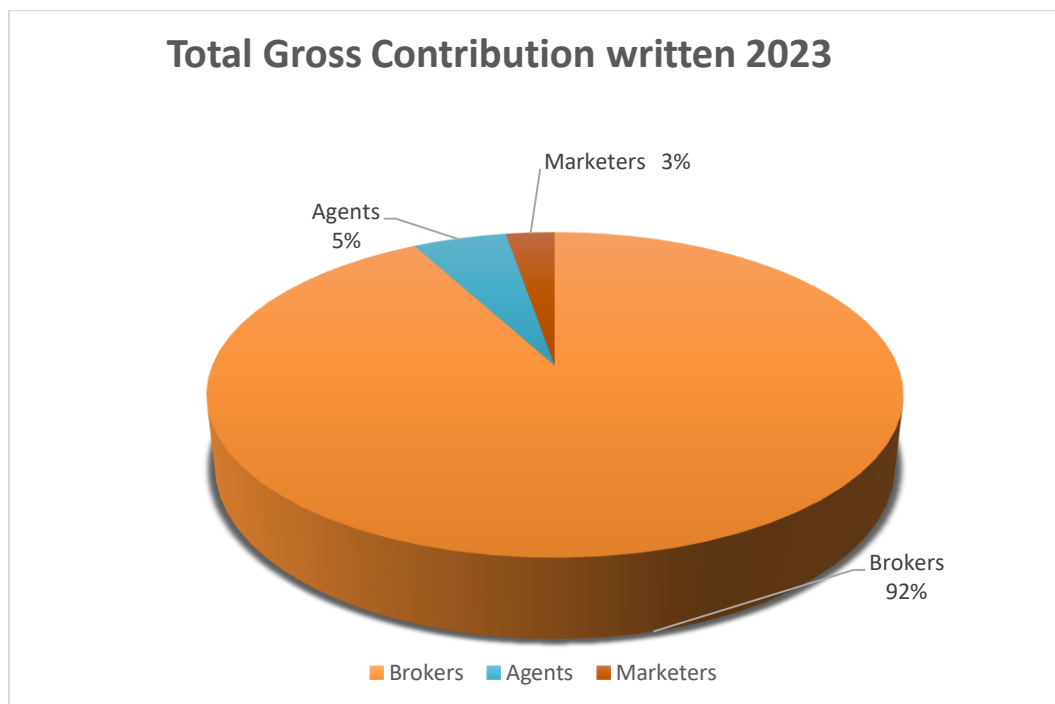
3.1.1 The direct contribution increased for all the lines of business from 2022 to 2023 except for Agriculture and Engineering leading to a total increase of 62.3% between the years.

Agriculture is currently contributing the least to the total portfolio.

3.2 Distribution Channel

The chart below indicates three (3) channels through which Gross Contribution Written are channeled in.

Experience data shows that a significant proportion of business written by Jaiz Takaful came through Brokers which contributed 92% of the total Gross Contribution Written. Agents contributed 5%, and Marketers brought in 3% of the total GCW.



3.3 Financial Performance

3.3.1 We illustrate below that the company's return on equity as published in the Annual Financial Statements has been consistently higher than the risk - free rate over the 3 years under review.

Year	Shareholders Fund N'000	Return on Equity (as published in the Accounts) %	Risk Free Rate %
2021	185,102	73%	12%
2022	537,147	67%	14%
2023	741,185	31%	19%

4. Pricing & Premium Adequacy

We illustrate in the table below how premium income has been utilized from 2021 to 2023.

	2021 N'000	2022 N'000	2023 N'000
Gross Contribution Income (GCI)	719,036	990,310	1,060,463
Net Contribution Income (NCI)	616,666	847,980	1,032,220
Gross Contribution Written (GCW)	786,553	870,571	1,412,860
Net Contribution written (NCW)	618,700	615,661	1,157,950
Net Claims Incurred	116,029	46,541	140,955
Wakalah Fee Expense (Agency Fee)	235,966	261,171	423,858
Acquisition Expense	74,064	108,648	178,841
Investment Income	15,968	25,674	50,558
Claims Ratio	19%	5%	14%
Wakalah Fee Expense Ratio	38%	31%	41%
Acquisition Expense Ratio	12%	13%	17%
Combined Ratio	69%	49%	72%
Investment Income (% NPI)	3%	3%	5%

Based on the above analysis over a 3-year period, it is noted that Jaiz Takaful has combined ratios below 100% though there was a significant increase from 49% (2022) to 72% (2023). This increase was mainly because of the increase in Wakalah fee expense ratio. The business needs to monitor the combined ratios to avoid further increase.

Potential options available are a reduction of expenses and a more prudent selection of underwriting risks taken and an upward review of pricing margins. The business was still able to return a profit because of healthy investment income and Gross contributing income, which demonstrates pricing adequacy.

Metric	Definition
Claims Ratio	Net Claims Expenses/ Net Contribution Income
Acquisition Expense Ratio	Acquisition Expenses / Net Contribution Written
Combined Ratio	Sum of Claims and Acquisition Expense Ratio
Investment Income (%NPI)	Investment Income / Net Contribution Written

5. Assets, Liabilities Management

5.1 Insurance Liability

We illustrate in the tables below, the breakdown of the insurance liability of the business as at the end of the reporting period.

Reserves	Gross Reserve (N'000)	Retakaful Assets (N'000)	Net Reserve (N'000)
Claims	123,156	(31,579)	91,577
UPR	641,877	(185,428)	456,449
Total	765,033	(217,007)	548,026

5.2 Insurance Assets

We illustrate below the composition of the assets backing the insurance liabilities.

Assets	Insurance Funds			
	2023 (N'000)	%	Regulatory Maximum	Meet requirement
Government Sukuk	274,083	16%	Maximum of 20% of policy-holders funds	Yes
Cash & Cash equivalent	1,115,708	66%	Maximum of 25% of total cash amount domiciled in a CBN regulated institution	Yes
Other Asset	302,691	18%		
Total	1,692,482	100%		

The asset mix appears appropriate to ensure the insurance liabilities are met as they fall due.

6. Capital Management & Adequacy

Definitions

Metric	Definition
Capital Adequacy Ratio (CAR)	Free Assets/Minimum Capital Requirement
Balance Sheet Solvency Ratio	Shareholders' Funds/Technical Reserves
*Regulatory Solvency Ratio	Free Assets/Technical Reserves

*Free assets include allowance for admissibility rules

6.1.1 Balance Sheet Solvency

We illustrate in the table below the shareholder/insurance liability coverage over the last 3 years

Year	2021 (N'000)	2022 (N'000)	2023 (N'000)
Technical Liabilities (Net of Reinsurance)	487,648	291,119	548,026
Shareholders Fund (Free Assets)	185,102	537,147	741,185
Balance Sheet Solvency Ratio	38%	185%	135%

The Balance sheet solvency ratio is above a 100% though there was a 27% decrease from 185% (2022) to 135% (2023) to 2022. However, there is the comfort that liability obligations will be met when they fall due. We highlight the regulatory solvency position below.

6.1.2 Regulatory Solvency

We show in the table below that the company's admissible assets is more that the 15% of the net earned premium the 2 years under review. This illustrates that Jaiz Takaful is solvent from the regulators standpoint.

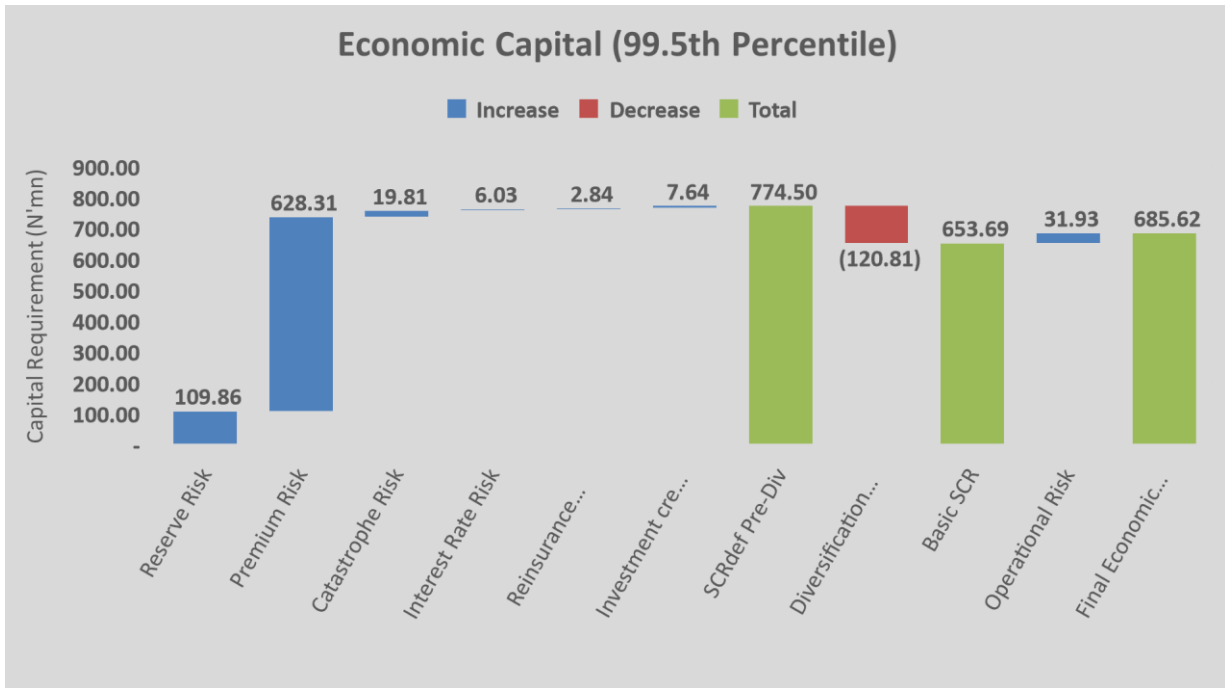
Year	2022 (N'000)	2023 (N'000)
Technical Liabilities (Net of Reinsurance)	291,119	548,026
Free Assets (allowing for admissible rules)	541,944	760,538
15% of Net Earned Premium	127,197	154,833
Capital Adequacy Ratio (CAR)	426%	491%
Regulatory Solvency Ratio	186%	139%

7. Economic Capital

- 7.1.1 The technical figures (technical liabilities, Retakaful assets, etc.) estimated for balance sheet purposes are our 'best' estimate and broadly reflect the 'mean' of possible outcomes. However, in the course of time these estimates may fluctuate adversely as a result of unexpected realities.
- 7.1.2 It is prudent and best practice to estimate the extent to which the best estimate can be exceeded due to possible adverse situations and establish the corresponding risk capital, called economic capital. This is the amount of capital that a financial company requires to stay solvent given the riskiness of its assets and operations.
- 7.1.3 The key risks the company is exposed to are underwriting risk, market risk, counterparty risk and operational risk, they are described and discussed in appendix 6 of the report.
- 7.1.4 We have calculated for each of the risks, the amount of capital required as at year end 2023 at 95%, 99% and 99.5% level of confidence.
- 7.1.5 This report discusses in detail capital requirements at 99.5%, which is equivalent to a 1-in-200 event. Put differently, this is the capital required to sustain the company should extreme events that are expected to occur once every 200 years, occur in 2023. Such events would typically lead to large 'unexpected' losses that could significantly affect the fortunes of the company. The results at 95% (1 in a 20year event) and 99% (1 in a 100year event) are shown in appendix 5 and 6 of the report.
- 7.1.6 We have adopted the following methods in calculating the Economic capital:
- ▶ Value at Risk → this was applied to Market risk and Credit risk
 - ▶ Stochastic approach using Bootstrapping → this was applied to non-Life reserving and premium risks.
 - ▶ Solvency II standard formula approach was adopted for operational risk

Detailed explanation of each of the risks including derivation of the stresses applied are given in appendix 6 of the report.

- 7.1.7 In order to recognize that each individual risk event is unlikely to occur in the same year, aggregation of capital requirements was done. This has the effect of reducing the total required capital - technically called a diversification. The assumed correlation matrix is shown in appendix 7.
- 7.1.8 The calculations were based on same data used to prepare the IFRS valuation as at 31 December 2023 and asset information shown in section 2.3 of this report.
- 7.1.9 The following results at 99.5% confidence level were obtained.



- 7.1.10 As shown in the table above, the total Economic Capital required in connection with the business profile as at 31st December 2023 was N686 million which is less than the shareholders' funds of N741 million.

8. Retakaful Management Strategy

8.1.1 The Company's Retakaful arrangements are summarized in Appendix 3.

For each line of business, we illustrate the 'value for money' being the ratio of total Retakaful inflow (i.e., commission income, Retakaful recoveries) to total Retakaful outflow/cost.

2021 Accident Year

N'000

Class of Business	Motor	Accident	Agric	Marine	Fire	Engineering	Total
Outflow							
Retakaful Contribution	15,437	37,765	4,096	29,888	52,567	22,171	161,924
Inflow							
Retakaful Commission	819	9,193	819	9,884	18,767	4,921	44,403
Retakaful Recoveries (Incl IBNR)	6,069	27,135	261	1,692	7,319	2,869	45,346
Total Inflow	6,888	36,328	1,080	11,576	26,086	7,790	89,749
Value for Money Ratio	45%	96%	26%	39%	50%	35%	55%

2022 Accident Year

N'000

Class of Business	Motor	Accident	Agric	Marine	Fire	Engineering	Total
Outflow							
Retakaful Contribution	2,749	65,160	24,014	33,068	85,463	22,003	232,457
Inflow							
Retakaful Commission	-	13,818	4,962	12,029	27,109	6,533	64,451
Retakaful Recoveries (Incl IBNR)	1,353	19,984	2,029	2,346	3,263	4,906	33,882
Total Inflow	1,353	33,802	6,991	14,375	30,372	11,439	98,333
Value for Money Ratio	49%	52%	29%	43%	36%	52%	42%

2023 Accident Year

N'000

Class of Business	Motor	Accident	Agric	Marine	Fire	Engineering	Total
Outflow							
Retakaful Contribution	1,563	(8,040)	2,437	8,196	101,294	11,403	116,853
Inflow							
Retakaful Commission	-	2,637	832	10,558	20,606	3,421	38,054
Retakaful Recoveries (Incl IBNR)	11,004	10,348	-	1,459	6,410	2,358	31,579
Total Inflow	11,004	12,985	832	12,017	27,016	5,779	69,633
Value for Money Ratio	704%	-162%	34%	147%	27%	51%	60%

- 8.1.2 The value for money ratio increased from 42% (2022) to 60% (2023).
- 8.1.3 The increase was because of the significant increase in Motor line of business. A positive value for money ratio is optimal, the higher the value, the better. This implies the Retakaful arrangement for all the lines of business are optimal with the exception of General Accident.
- 8.1.4 The value for money ratios, however, does not take cognizance of other benefits Retakaful provides e.g. granting the company capacity to underwrite bigger risks than it would ordinarily have been able to take on due to its limited capital resources.
- 8.1.5 The above suggests that the treaty arrangement are optimal. Details of the current Retakaful arrangement are provided in Appendix 3.

8.2 Retakaful Management

8.2.1 Basis and Methods of Retention Levels

The retention limit and the associated product lines were established in liaison with the reinsurers. In setting these limits, the following were taken into consider:

- The nature and quality of the business
- Regulations imposed the regulatory body
- Risk appetite of Jaiz

Jaiz Takaful reinsures three (3) reinsurers, namely Waica Reinsurance, African Reinsurance and Continental Reinsurance Company which have stable ratings.

Illustrated in the table below is the list of Reinsurers and their ratings:

Reinsurer	Credit Rating
Waica Reinsurance Corporation.	B+
African Reinsurance Corporation.	A
Continental Reinsurance	B+

9. Financial Condition as at 31st December 2023

- ▶ We have illustrated above that the company's shareholders Funds for 2023 is below the regulators' minimum capital of N1 billion.
- ▶ The company's return on equity has also been consistently higher than the risk-free rate with the three years under review.
- ▶ The company has a beneficial reinsurance agreement in place, given the good value for money ratios.

9.1.1 We recommend that the company should:

- ▶ Explore other distributions channels such as digitization and bancassurance to write its business to widen its reach and increase its penetration in the market.

10. New Business Plans

10.1 Business Plan Production

The table below indicates the year-on-year growth for the various lines of businesses.

Jaiz Takaful has plans to grow at about 48.52% and 50.00% in 2024 and 2025 respectively. We illustrate the forecast in the table below. Though this seems quite ambitious, its achievable given the growth rate of 62% in 2023. It is recommended that Jaiz reviews the projected GCW as the year progresses.

Line of Business	2023	2024		2025	
	₹' 000	₹' 000	YoY Growth	₹' 000	YoY Growth
Motor	461,570	699,335	51.51%	1,049,003	50.00%
Accident	413,875	616,253	48.90%	924,380	50.00%
Agric	21,303	66,319	211.31%	99,479	50.00%
Marine	169,623	221,375	30.51%	332,063	50.00%
Fire	285,775	366,257	28.16%	549,385	50.00%
Engineering	60,714	128,793	112.13%	193,189	50.00%
Total	1,412,860	2,098,333	48.52%	3,147,499	50.00%

11. Solvency Projections

11.1 The Projection Process

We have projected the income statements for each of the years 2024 and 2025 assuming claim and expense patterns to date continue into the future, and adopting the premiums projected for each of the years.

The exercise led to projected technical liabilities at the end of each year and a corresponding balance sheet. We have assumed that new money accruing into the fund will be invested in money market instruments.

We report our projected solvency ratios herein, we have also stressed these ratios in anticipation of adverse events and commented accordingly.

11.2 Data and Assumptions

11.2.0 The most recent portfolio status and the corresponding valuation dataset formed the base of the projection.

11.2.1 Projections of technical reserves i.e. outstanding claims and unexpired premium reserves are based on the projected sales volume and the historical information at our disposal. The target sales volume information (as detailed in Section 7.1) was provided by the Company.

11.2.2 The unexpired premium reserves were projected for each line of business assuming risk would occur uniformly throughout the year.

11.2.3 The outstanding claims reserves were projected using the projected earned premiums and the projected claims settlement patterns as determined in the most recent valuation exercise.

11.3 Projection results

The following results were obtained.

INCOME STATEMENT	2023 - Actual	2024	2025
Gross Contribution Written	1,412,860	2,098,333	3,147,499
Gross Contribution Earned	1,060,463	1,655,402	2,605,095
Retakaful Contribution	(116,853)	(349,532)	(492,690)
Net Contribution Earned	943,610	1,305,870	2,112,405
Commission income	38,054	160,891	189,336
Net Underwriting income	981,664	1,466,761	2,301,741
Gross claims incurred	168,474	286,745	454,533
Claims recoveries	(27,521)	(57,902)	(93,806)
Net claims incurred	140,953	228,843	360,727
Underwriting expenses	(216,895)	(181,363)	(272,045)
Total Underwriting Expenses	357,848	410,206	632,772
Investment income	50,558	53,206	71,497
Wakalah fee & Other Expenses	(447,876)	(662,161)	(1,042,038)
Profit before income tax	226,498	447,600	698,428
Income tax expenses	-	-	-
Profit for the year	226,498	447,600	698,428

The revenue accounts showing the breakdown of underwriting results by line of business for each year is shown in Appendix 3.

ASSETS & LIABILITIES	2023 - Actual	2024	2025
TOTAL ASSETS	1,692,485	2,276,263	3,077,321
Liabilities			
Takaful Contract Liabilities	784,389	1,278,647	1,940,019
Trade payables	164,062	164,062	164,062
Other payables	2,849	2,849	2,849
Total Liabilities	951,300	1,445,558	2,106,930
Takaful Fund	483,518	483,518	483,518
Contingency reserves	263,584	353,104	492,790
Fair Value Reserves	(5,917)	(5,917)	(5,917)
Retained earnings/accumulated losses	-	0	0
Shareholder's equity	741,185	830,705	970,391
Total liabilities and shareholder's equity	1,692,485	2,276,263	3,077,321

The projected solvency margins are as shown below.

Year	2023 - Actual	2024	2025
Technical Liabilities	548,027	922,824	1,398,439
Shareholders Fund (Free Assets)	741,185	830,705	970,391
Solvency Margin	135%	90%	69%

12. Conclusion and Recommendations

- 12.1 Overall, this report demonstrates that the Company remains adequately capitalized with a strong and conservative investment portfolio to support current and projected liabilities while maintaining compliance with regulatory requirements.
- 12.2 As at 31st December 2022, the business had shareholder funds of N741.19 million or 74% of the statutory minimum capital of N1billion. However, due to the nature of the Takaful business, the statutory minimum capital is for the Operator and not for the General Participants funds. The minimum capital is held as a buffer to settle claims if there are no funds to pay the claims in General Participants funds Accounts. This will be done through Qard Hassan (Non - Interest Loan) to the Participants funds from the Operator's funds.
- 12.3 We estimate the economic/risk-based capital required to support the business as at 31st December 2023 as N687 million, implying the shareholder funds coverage of economic capital is 108%. Typically, companies target a minimum coverage of between 120% - 150%, depending on the business size.
- 12.4 We investigated the asset mix of the business, in relation to its liability profile and in relation to the regulatory policyholder asset mix rules and found the asset mix appears sufficient to meet the policyholder's liability as they fall due.
- 12.5 With a return on equity consistently above risk free rate over the last 3 years, the business is adding positive value to shareholders.
- 12.6 We are delighted to have conducted this Financial Conditioning Report for Jaiz Takaful Insurance Limited. We hope you find this helpful for preparing and submitting a report to NAICOM.
- 12.7 We will naturally be delighted to discuss it with you and make necessary presentations.

Yours sincerely,



.....
Miller Kingsley, FNAS, FSA
Fellow, Nigerian Actuarial Society
Fellow, Society of Actuaries, USA
FRC/2012/NAS/00000002392

APPENDIX 1- RELIANCE & LIMITATIONS

Reliance

In carrying out this work we have relied upon the financial statements, business plans and other information (including discussions with the Management) provided by Jaiz Takaful Insurance Limited. The liability information used was the same as that used in the IFRS actuarial valuations. Where stated in this report we have reviewed this data for reasonableness, but we have not verified the accuracy of the information provided to us.

This report takes into account data made available as at 31 December 2023.

In some instances, we were unable to obtain granular information so had to make approximations in certain instances about the composition given knowledge of certain details during the normal end of year valuation process.

Limitations

Our understanding is that this is a Board report that could be used to demonstrate regulatory compliance with NAICOM, when requested.

This report must be contained in its entirety, as individual sections, if considered in isolation, may be misleading.

Except with the consent of EY, the report and any written or oral information or advice provided by EY must not be reproduced, distributed or communicated in whole or in part to any other person or relied upon by any other person other than NAICOM.

The report may be distributed to the Senior Management of Jaiz Takaful Insurance Limited for the purpose of discussing its contents.

Actuarial estimates are subject to uncertainty from various sources, including changes in claim reporting patterns, claim settlement patterns, judicial decisions, legislation, and economic conditions. It should therefore be expected that the actual emergence of profits will vary, perhaps materially, from any estimates.

The report is subject to the terms and limitations, including limitation of liability, agreed when commencing this exercise.

APPENDIX 2 - REVENUE ACCOUNTS - BASE SCENARIO

2024 PROJECTIONS ASSUMING FULL BUSINESS PLAN								
	2024							2023
REVENUE & EXPENSES	Motor	Accident	Agric	Marine	Fire	Engineering	Total	
INCOME								
Gross Contribution Written	699,335	616,253	66,319	221,375	366,257	128,793	2,098,333	1,412,860
Gross Contribution Earned	592,120	460,703	37,931	194,303	284,723	85,622	1,655,402	1,060,463
Retakaful Contribution	(9,172)	(17,305)	(9,467)	(170,936)	(107,445)	(35,207)	(349,532)	(116,853)
Net Contribution Earned	582,948	443,398	28,464	23,367	177,278	50,414	1,305,870	943,610
Commission income	0	4,519	2,360	112,969	31,433	9,610	160,891	38,054
Net Underwriting income	582,948	447,918	30,824	136,336	208,711	60,025	1,466,761	981,664
EXPENSES								
Gross claims incurred	128,966	103,525	6,770	5,847	30,689	10,949	286,745	168,474
Claims recoveries	(5,696)	(48,737)	(250)	(1,662)	(1,097)	(459)	(57,902)	(27,521)
Net claims incurred	123,269	54,788	6,520	4,185	29,592	10,490	228,843	140,953
Underwriting expenses								
Commission paid	44,792	63,153	0	22,686	37,534	13,199	181,363	216,895
Maintenance expense	0	0	0	0	0	0	0	0
Total Underwriting Expenses	44,792	63,153	0	22,686	37,534	13,199	181,363	216,895
Total Expenses	168,061	117,940	6,520	26,871	67,126	23,688	410,206	357,848
Underwriting profit	414,887	329,977	24,305	109,465	141,585	36,336	1,056,555	623,816

2025 PROJECTIONS ASSUMING FULL BUSINESS PLAN								
	2025							2024
REVENUE & EXPENSES	Motor	Accident	Agric	Marine	Fire	Engineering	Total	
INCOME								
Gross Contribution Written	1,049,003	924,380	99,479	332,063	549,385	193,189	3,147,499	2,098,333
Gross Contribution Earned	891,328	754,257	80,239	274,161	449,923	155,188	2,605,095	1,655,402
Retakaful Contribution	(12,547)	(57,534)	(14,799)	(141,955)	(216,286)	(49,569)	(492,690)	(349,532)
Net Contribution Earned	878,781	696,723	65,440	132,206	233,637	105,619	2,112,405	1,305,870
Commission income	0	15,025	3,690	93,816	63,274	13,530	189,336	160,891
Net Underwriting income	878,781	711,749	69,130	226,022	296,910	119,149	2,301,741	1,466,761
EXPENSES								
Gross claims incurred	194,134	169,489	14,321	8,250	48,496	19,844	454,533	286,745
Claims recoveries	(8,575)	(79,792)	(529)	(2,345)	(1,734)	(832)	(93,806)	(57,902)
Net claims incurred	185,559	89,697	13,792	5,905	46,762	19,013	360,727	228,843
Underwriting expenses								
Commission paid	67,188	94,729	0	34,029	56,300	19,798	272,045	181,363
Maintenance expense	0	0	0	0	0	0	0	0
Total Underwriting Expenses	67,188	94,729	0	34,029	56,300	19,798	272,045	181,363
Total Expenses	252,747	184,427	13,792	39,934	103,062	38,810	632,772	410,206
Underwriting profit	626,034	527,322	55,339	186,088	193,848	80,339	1,668,969	1,056,555

Appendix 3 - Retakaful Arrangement

CLASS OF BUSINESS	RETENTION/DEDUCTIBLE	TREATY
FIRE	100,000,000 25Lines	2,500,000,000
GENERAL ACCIDENT		
Burglary Business Premises	N15,000,000	
Burglary Private Premises	N10,000,000	
Cash-in-Transit-Banks	N10,000,000	
Cash-in-Transit-Others	N7,500,000	
Cash-in-safe- Banks	N9,000,000	
Cash-in-safe- Others	N7,500,000	
Goods-in-Transit - Own goods	N6,000,000	
Goods-in-Transit - General goods	N10,000,000	
Fidelity Guarantee (Per Person)	N8,000,000	
Fidelity Guarantee (Per Firm)	N15,000,000	
Professional Indemnity(Per Person)	N5,000,000	
Professional Indemnity(Per Firm)	N10,000,000	
Personal Accident - Any one person	N10,000,000	
Personal Accident - Known Accumulation	N20,000,000	
Public Liability	N10,000,000	
Product Liability	N6,000,000	
FIRE		
1st Layer		
Working Excess of Loss	N25,000,000 Xs N10,000,000	
2nd Layer		
CAT Excess of Loss	N65,000,000 Xs N35,000,000	
Marine Hull & Cargo	N30,000,000 25 Lines	750,000,000
ENGINEERING	N50,000,000 20 Lines	1,000,000,000
Excess of Loss		
Motor Excess	1st layer	
	N15,000,000 xs N5,000,000	
	2nd Layer	
	N48,000,000 xl N20,000,000	

APPENDIX 4 - PROJECTION ASSUMPTIONS

1. Commission Rates

a.

Class	AGENTS	BROKERS	MARKETERS
Motor	6.25%	12.50%	0.00%
Accident	10.00%	20.00%	0.00%
Agric	0.00%	0.00%	0.00%
Marine	10.00%	20.00%	0.00%
Fire	10.00%	20.00%	0.00%
Engineering	10.00%	20.00%	0.00%

b. Retakaful Commission

Year	Motor	Accident	Agric	Marine	Fire	Engineering
Commission Income	0%	26%	25%	66%	29%	27%

c. Other Assumptions

Year	2023	2024
Investment Income*	3%	3%

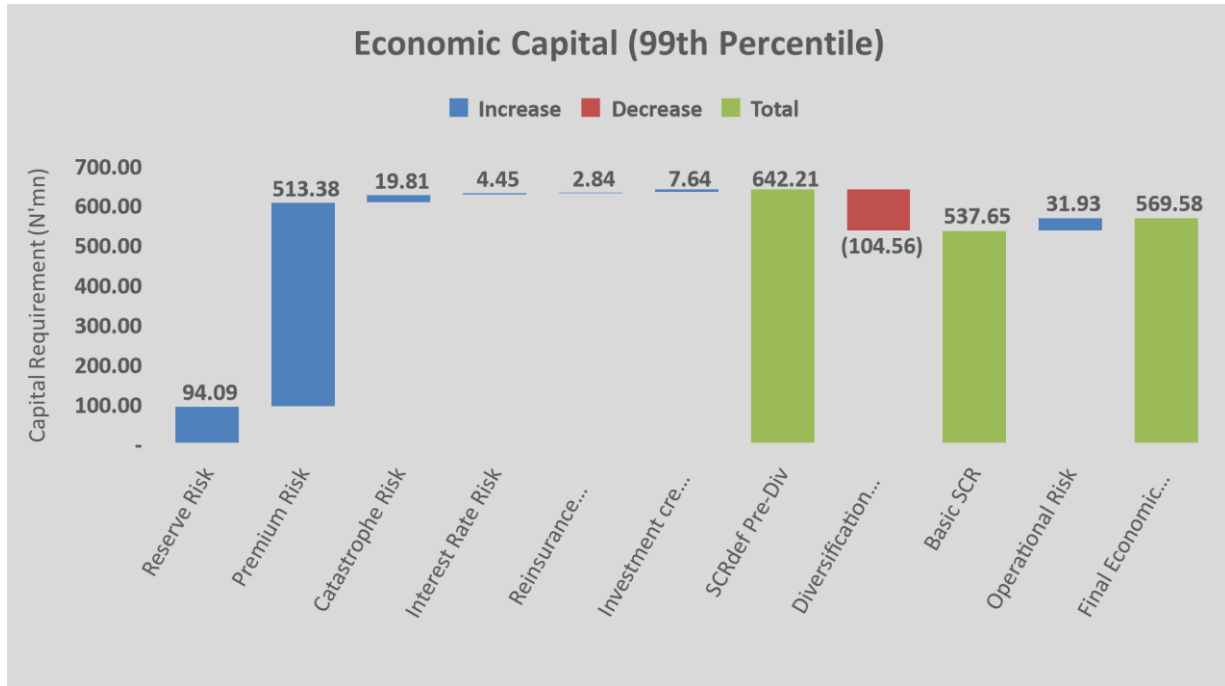
*Derived from the historical weighted average returns

APPENDIX 5 - COMBINED RATIO TABLE

	Year	Motor	Accident	Agric	Marine	Fire	Engineering	Total
Gross Contribution Written	2019	193,125	168,185	4,140	22,012	45,086	12,793	445,341
	2020	307,304	181,214	15,996	51,694	126,720	68,619	751,547
	2021	264,782	293,441	24,626	84,474	100,918	18,312	786,553
	2022	227,134	232,983	51,148	109,487	173,246	76,573	870,571
	2023	461,570	413,875	21,303	169,623	285,775	60,714	1,412,860
Retakaful Contribution	2019	(1,516)	(24,280)	-	(6,538)	(25,570)	(4,432)	(62,336)
	2020	(6,319)	(42,722)	(1,838)	(16,443)	(35,941)	(12,592)	(115,855)
	2021	(15,437)	(37,765)	(4,096)	(29,888)	(52,567)	(22,171)	(161,924)
	2022	(2,749)	(65,160)	(24,014)	(33,068)	(85,463)	(22,003)	(232,457)
	2023	(1,563)	8,040	(2,437)	(8,196)	(101,294)	(11,403)	(116,853)
Gross Contribution Earned	2019	125,110	131,627	1,532	14,804	40,373	15,108	328,554
	2020	229,967	176,352	10,286	36,846	80,501	36,012	569,964
	2021	293,738	179,706	16,691	71,041	109,812	48,048	719,036
	2022	236,947	244,792	56,040	124,412	267,928	60,191	990,310
	2023	346,418	296,511	20,608	100,749	241,156	55,021	1,060,463
Net Contribution Earned	2019	123,595	107,347	1,532	8,265	14,804	10,675	266,218
	2020	223,648	133,631	8,447	20,403	44,560	23,420	454,109
	2021	283,676	157,091	13,914	52,753	78,062	31,170	616,666
	2022	240,896	200,322	38,497	106,601	214,684	46,980	847,980
	2023	361,371	321,998	19,765	109,181	170,694	49,211	1,032,220
Incurred Claims (Gross)	2019	91,474	124,628	153	2,180	3,354	3,861	225,650
	2020	63,350	113,098	270	2,940	6,856	(2,293)	184,221
	2021	36,934	116,093	10,842	1,665	20,757	9,692	195,983
	2022	20,906	67,943	8,346	2,350	462	13,265	113,272
	2023	81,406	8,624	13,278	1,144	62,693	1,329	168,474
Incurred Claims (Net)	2019	60,522	64,491	153	(2,999)	2,705	3,216	128,088
	2020	50,244	52,945	16	2,940	3,707	(3,707)	106,145
	2021	25,023	61,439	10,041	(27)	12,730	6,823	116,029
	2022	4,480	5,515	4,480	1,014	2,147	11,714	29,350
	2023	71,756	18,039	15,307	2,031	33,041	781	140,955
Commission Received	2019	-	10,902	368	4,619	12,274	3,731	31,894
	2020	-	13,217	361	7,843	14,897	5,696	42,014
	2021	819	9,193	819	9,884	18,767	4,921	44,403
	2022	-	13,818	4,962	12,029	27,109	6,533	64,451
	2023	-	2,637.00	832.00	10,558.00	20,606.00	3,421.00	38,054
Underwriting expenses	2019	8,425	29,897	39	2,690	1,792	528	43,371
	2020	22,152	32,690	1,399	7,157	15,312	7,185	85,895
	2021	31,922	41,571	3,508	12,636	18,396	9,615	117,648
	2022	24,113	73,681	8,417	26,133	27,028	13,727	173,099
	2023	45,312	68,093	2,957	40,690	46,576	13,267	216,895
Acquisition expenses	2019	-	-	-	-	-	-	(43,371)
	2020	-	-	-	-	-	-	(85,895)
	2021	-	-	-	-	-	-	(117,648)
	2022	-	-	-	-	-	-	(173,099)
	2023	-	-	-	-	-	-	(216,895)
Claims Ratio (Net)	2019	0%	60%	10%	36%	18%	30%	48%
	2020	0%	40%	0%	14%	8%	16%	23%
	2021	4%	39%	72%	0%	16%	22%	19%
	2022	9%	3%	12%	1%	1%	25%	3%
	2023	20%	6%	77%	2%	19%	2%	14%
Acquisition Expense Ratio	2019	7%	18%	21%	23%	71%	30%	4%
	2020	10%	15%	12%	3%	1%	6%	10%
	2021	11%	23%	21%	7%	1%	18%	13%
	2022	10%	33%	11%	15%	0%	19%	14%
	2023	13%	21%	12%	33%	19%	23%	19%
Combined Ratio	2019	7%	78%	31%	13%	89%	60%	52%
	2020	10%	54%	12%	18%	9%	22%	33%
	2021	15%	62%	94%	7%	17%	40%	32%
	2022	19%	36%	22%	16%	1%	44%	18%
	2023	33%	27%	89%	34%	38%	24%	33%

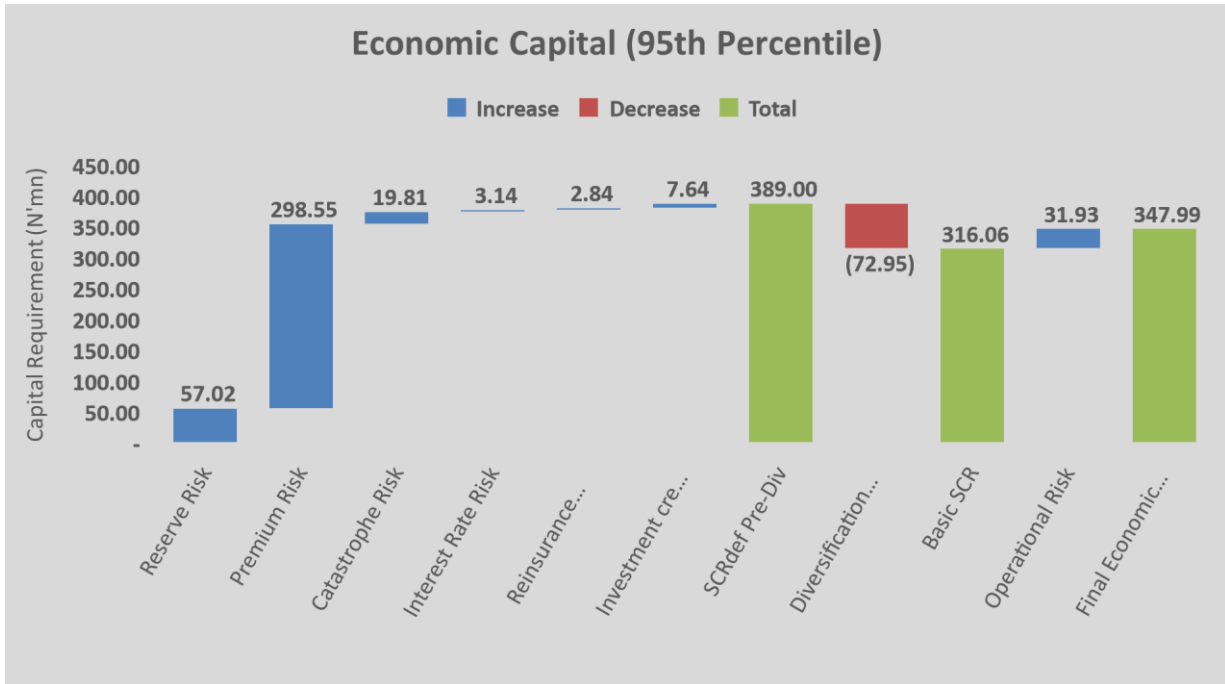
APPENDIX 6: ECONOMIC CAPITAL RESULTS AT 99% CONFIDENCE LEVEL

Should the confidence level be lowered our confidence level to 99%, the total economic capital requirement reduces to N570 million which represents about 130% of the shareholder funds as at December 31, 2023.



APPENDIX 7: ECONOMIC CAPITAL RESULTS AT 95% CONFIDENCE LEVEL

Should the confidence level be lowered our confidence level to 95%, the total economic capital requirement decreases to N348 million which represents about 213% of the shareholder funds as at December 31, 2023.



Appendix 8: Economic Capital Methodology & Stress Level Derivation.

We present below, detailed explanation on how each of the risk were modelled including stress levels derivation.

A. MARKET RISKS

- 1.1 Market risk is defined as the potential for adverse change in the net assets (Market Value of assets less Market Value of liabilities) due to movements in market factors such as equity prices, interest rates, property prices and foreign exchange.
- 1.2 The company's insurance funds are mainly invested in money market instrument and hence have a very low exposure to market risks.
- 1.3 The market risk capital requirement C_{Mkt} for each risk was calculated using the following formula:

$$C_{Mkt} = (A_{Mkt} - A_0)$$

Where C_{Mkt} - capital calculation for market risk

A_{Mkt} - stressed assets value

A_0 - base market value of assets

- 1.4 The stresses applied for the market risk module were as follows:

Asset class	Stress level @ 95%	Stress level @ 99%	Stress level @ 99.5%
Equity	24.06%	35.90%	37.38%
Property	15.72%	21.64%	22.38%
Interest rate	29.1%	40.12%	41.5%

- 1.5 The above stresses were obtained by using a combination of fitting historical data of various market indices (were available) to find the appropriate stress level and benchmarking against the Solvency II widely used stress levels.
- 1.6 The details of the derivation and computation are contained below for each sub-risk module.

1.7 Equity risk

- I. This is the sensitivity of assets, liabilities and financial investments to fluctuations in the level or volatility of the market prices for equities.
- II. The company is invested in both quoted and unquoted equities. Both types of equities were stress tested.
- III. The level of stress was derived by considering the historical distribution of the total return Nigerian Stock Exchange (“NSE”) index and fitting a distribution to determine the stress level at the various confidence levels.
- IV. We fitted the NSE historical index values from January 1985 to December 2020. The normal distribution was a good fit for the data. Using the normal distribution, we determined stress levels of 29%, 40% and 41% for confidence levels of 95%, 99% and 99.5% respectively.
- V. We also checked how frequently historical annual returns have fallen or been close to the 29.1%, 40.12% and 41.5% levels. In 2008, the stock index fell by about 46% and in 2011 also fell by about 23%.
- VI. Both the quoted and unquoted equities were assumed to be similarly affected by any declines in stock market. This assumption would need to be revisited in the next assessment.

1.8 Interest Rate risk

- I. Interest rate risk is caused by the sensitivity of the value of any assets, liabilities and financial investments to fluctuations in the term structure of interest rates or interest rate volatility, whether valued by mark-to-model or mark-to-market techniques.
- II. Stresses were determined by constructing the term structure of interest rates by referencing the 12-month, 3-year, 5 year, 7 year, 10 year and 20 year yields from the Federal Government Investment Sukuks.
- III. The historical returns were fitted to distributions to determine the best fit distribution. The normal distribution was a good fit. The normal distribution was used instead in order to apply some consistency with the other market risk stresses.
- IV. As the local term structure of interest rates show a flat yield curve; a flat stress level was applied to Investment Sukuks of varying durations.
- V. The stresses used are shown in table 3 above at various confidence levels to all Investment Sukuk yields of varying duration according to the Company Investment Sukuk holdings.
- VI. The stressed yields were applied using the formula: current yield x (1+Upward stress) OR current yield x (1+Downward stress).
- VII. The capital requirement was then determined by adopting the stress level (between the upward and the downward stress) that resulted in a higher capital requirement i.e. Interest

Rate capital requirement = Max {0; Upward stress capital; Downward stress capital}

1.9 The overall market risk capital was then derived by combining the equity, property and interest rate risk capital using the suggested correlation matrix below.

$$C_{Mkt} = \sqrt{\sum CorrMkt_{ij} * C_{Mkt_i} * C_{Mkt_j}}$$

Where C_{Mkt} - overall market risk capital calculation including equity, property and interest rate

C_{Mkt_i} - capital for i-th risk (i could be any of the three risks)

C_{Mkt_j} - capital for j-th risk (j could be any of the three risks)

1.10 The correlation matrix used is shown in Appendix 7

1.11 Non-Life Insurance risks

The non-life insurance risks modelled were:

- ▶ Reserving risk
- ▶ Premium risk
- ▶ Catastrophe risk

I. Reserving risk

This is one of the sources of underwriting risk for general insurance.

Reserve risk results from fluctuations in the timing and amount of claim settlements.

The reserve risk methodology was as follows:

- ▶ We used the bootstrap approach to calculate the mean and standard deviation of losses.
- ▶ We then used the mean and standard deviation to derive the parameters of the lognormal distribution which was used to estimate the 95th, 99th and 99.5th percentiles of the reserve distribution.
- ▶ Reserve capital is the difference between each of the following percentiles; 95th-percentile, 99th-percentile or 99.5th-percentile of the distribution and the 50th -percentile (Best estimate).

II. Premium risk

This is another source of underwriting risk for General insurance.

Premium risk results from fluctuations in the timing, frequency and severity of insured events. It relates to the unexpired risks on existing contracts. Premium risk includes the risk that premium provisions turn out to be insufficient to compensate claims or need to be increased.

The premium risk methodology was as follows:

- ▶ Average loss ratios were derived from the expected loss ratio in the business plan (pricing)
- ▶ Historical loss ratios were investigated and deviations from the mean studied.
- ▶ The lognormal distribution was fit (which was the best fit) to the deviations

III. Catastrophe risk

This is Catastrophe for the general insurance business.

It covers mainly high severity and low frequency catastrophic events e.g. floods, hurricanes, large accidents impacting on all general insurance lines of business insured by the Company.

There have been no major catastrophic events in Nigeria recently hence the data to use in determining the risk capital was scarce.

The catastrophe risk methodology was therefore as follows:

- ▶ The 2021 loss ratios were increased by 1000% for all lines of business to resemble a catastrophic-like event
- ▶ A 1% probability of occurrence was applied to determine the final capital requirement.

B. CREDIT RISK

- I. Credit risk arises as a result of the unexpected default, or deterioration in credit standing, of an insurer's counterparties or debtors.
- II. The scope of the calculation under this risk module covered possible defaults by banks; where cash and cash equivalents are held by the Company, defaults by reinsurers compromising Retakaful recoveries and the inability by debtors to pay their dues.
- III. The following exposures to counterparties were used:
 - ▶ Banks → cash and cash equivalent holdings
 - ▶ Reinsurers → estimated Retakaful recoveries over the next 12 months
 - ▶ Debtor → amounts owed.

- IV. The expected losses given default were calculated using the latest credit ratings and associated probabilities of default for the different counterparties. A combination of local agencies and the S&P default rates were used for the bank holdings as per the following table:

Table 5

Rating Scale	Default Probability
AAA	0.00%
AA+	0.00%
AA	0.02%
AA-	0.03%
A+	0.05%
A	0.05%
A-	0.06%
BBB+	0.09%
BBB	0.15%
BBB-	0.24%
BB+	0.32%
BB	0.48%
BB-	0.96%
B+	1.98%
B	3.13%
B-	6.52%
Unrated	26.53%

- V. The above default rates were applied to both the banks and reinsurers' counterparties to the Company.
- VI. The formula used was: Estimated exposure x Probability of Default x Loss Given Default.
- VII. We assumed a 100% loss given default, which is a conservative assumption.

C. OPERATIONAL RISK

- I. This is the risk of loss arising from inadequate or failed internal processes, or from personnel and systems, or from external events.
- II. Operational risk is generally a material risk and one of the major causes of organizational failure.
- III. There are several approaches used to assess Operational risk namely;
 - ▶ Basic indicators or some Standard Formula - this is a simpler approach and largely defined by regulatory bodies. It is transparent and a well-known approach.
 - ▶ Scenario approach - qualitative scenario assessments of the operational risks as defined by management through the risk heat map are transformed into quantitative assessments to determine the overall operational risk capital
 - ▶ Statistical or Loss Distribution Approach - this uses a lot of statistics. The amount of possible losses and frequency of losses are modelled separately and then combined to determine the overall capital requirement. This approach relies on the availability of credible historical and forward-looking data.
 - ▶ The Structural or Causal approach - this is the most complex and recently researched approach. It also relies on understanding the interdependencies across risks in addition to the data availability.
- IV. We adopted the standard formula approach due to limited quantity of data available. The approach took into account the earned premium, technical provisions and Base capital calculated before operational risk.
- V. The formula used to compute the capital requirement was as follows:

$$C_{op} = \text{Min} \{0.3 * BSCR, BOp\} + 0.25 \times Exp_{nl}$$

Exp_{nl} is the amount of annual expenses incurred during the previous 12 months in respect of non-linked business

$BSCR$ is the preliminary capital required before allowing operational risk and, for the risk requirements it is defined as:

$$CR_{Op} = \sum(C_{ins} + C_{Mkt} + C_{Credit})$$

BOp is the basic operational risk requirement for all business and is determined as follows:

$$BOp = \text{Max} \{Op_{premiums}; Op_{provisions}\}$$

Where

$$Op_{premiums} = 0.03 \times Earn_{nl} + \text{Max} \{0, 0.03 \times [Earn_{nl} - 1.1 \times pEarn_{nl}]\}$$

$$\text{and } Op_{provisions} = 0.03 \times \text{Max} \{0, Tp_{nl}\}$$

$Earn_{nl}$ are the gross premiums earned during the previous 12 months.

$pEarn_{nt}$ are the gross premiums earned during the 12 months prior to the previous 12 months.

TP_{nt} are the technical provisions

VI. In the future, we recommend the following be recorded at granular level:

- ▶ Frequency of occurrence of all risk scenarios captured in the Risk Heat Map
- ▶ Identification of new exposures and new likelihood percentages after mitigation efforts have been applied.

This would improve how operational risk is quantified.

APPENDIX 8 - CORRELATION MATRICES

Correlations for Market risks have been derived using actuarial judgement and referencing correlations being used in other jurisdictions for new solvency regimes.

Local market relevance was taken into account before applying these correlations.

As a rule of thumb, the following thought process was applied:

Correlation coefficient	Interpretation
0%	Independent
25%	Weakly correlated
50%	Moderately correlated
75%	Strongly correlated
100%	Dependent

The correlation matrices used for diversification are shown below.

Market risk correlations

Parameters						
Corr _{ij}	Mkt _{int}	Mkt _{eq}	Mkt _{prop}	Mkt _{sp}	Mkt _{conc}	Mkt _{fx}
Mkt _{int}	100%	0%	0%	0%	0%	25%
Mkt _{eq}	0%	100%	25%	75%	0%	25%
Mkt _{prop}	0%	25%	100%	50%	0%	25%
Mkt _{sp}	0%	75%	50%	100%	0%	25%
Mkt _{conc}	0%	0%	0%	0%	100%	0%
Mkt _{fx}	25%	25%	25%	25%	0%	100%

Comments:

- ▶ Equity vs Property - the local stock and property markets have seen low correlations.
- ▶ The drop in equity values seem not to affect the property values, hence a weak correlation assumption.
- ▶ Interest rate vs Equity/Property - no correlation was assumed if under the interest rate stress an increase in interest rates triggered a capital requirement (as opposed to a decrease in interest rates). 50% correlation was assumed if the decrease in interest rates would trigger a capital requirement under the interest rate stress.
- ▶ Spread, concentration and foreign exchange risks were not modelled.

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